

SYSTEM AND METHOD FOR MUSIC-ON-HOLD IN A VOICE OVER
INTERNET PROTOCOL (VoIP) ENVIRONMENT

ABSTRACT OF THE DISCLOSURE

This method for music-on-hold in a voiceover
Internet Protocol (VoIP) environment includes determining
a quality value for each of a plurality of audio streams
5 communicated in the VoIP format. One of the audio
streams may be selected for playing to a call on hold
based on the quality values for the audio streams. In
that particular embodiment, the quality values may be
determined at and/or near the endpoint handling that call
10 on hold.